





Children and Family Services Case Manager Turnover

This report illustrates the monthly Child Protective Services Children and Family Service Specialists (CFSS) case manager monthly turnover rates for 2021 & 2022. Positions include CFS Specialists, Child Abuse Hotline, APS, B2i & Trainees within each category. Counts exclude Supervisors and Administrators.

The data are expressed as a count and proportion of CFS Specialists that are no longer in the position from the prior month. Those not in the position may have been promoted or accepted a different position, or separated their employment from DHHS. Turnover rates in the charts below are limited to the DHHS CFS Specialists position.

 Case Manager Monthly Turnover Rate - 2021 (DHHS Staff Only)				
Year	Month	Count of Case Manager at End of Month	Case Manager Separating Position During Month	Case Manager Monthly Turnover
2021	January	414	23	5.6%
2021	February	399	25	6.3%
2021	March	392	26	6.6%
2021	April	382	21	5.5%
2021	May	409	17	4.2%
2021	June	421	13	3.1%
2021	July	428	15	3.5%
2021	August	427	14	3.3%
2021	September	413	21	5.1%
2021	October	407	9	2.2%
2021	November	400	8	2.0%
2021	December	405	8	2.0%
			Monthly Average	4.1%

 Case Manager Monthly Turnover Rate - 2022 (DHHS Staff Only)				
Year	Month	Count of Case Manager at End of Month	Case Manager Separating Position During Month	Case Manager Monthly Turnover
2022	January	444	12	2.7%
2022	February	489	18	3.7%
2022	March	517	12	2.3%
2022	April	496	19	3.8%
2022	May	495	13	2.6%
2022	June	503	30	6.0%
2022	July			
2022	August			
2022	September			
2022	October			
2022	November			
2022	December			
			Monthly Average	3.5%